

29 June 2017

Dear resident,

What we're doing to make sure you're safe

Following the horrendous fire in Kensington, I'm writing to update all residents of tower blocks in H&F on what we're doing to make sure you're safe.

We understand how concerned you may be, especially if you had friends or family who have lost their lives, their loved-ones or their homes.

It's utterly unacceptable that such a fire could happen anywhere in this day and age.

Extra checks on our tower blocks

We currently have some of the country's best independent experts checking fire safety across all our tower blocks. They are looking at all aspects of fire prevention and control, and because they are independent of the council, they will be impartial and free to point out anything that is not up to standard. These independent experts will be checking our existing fire risk assessments and doing new ones where needed.

Like all councils, we're currently waiting to hear from London Fire Brigade on what caused the fire and how it could have spread so fast. We're ready to act swiftly on any advice they give. If the fire experts say things need to change at your block, we will do anything necessary to keep you safe.

Sprinklers

We are working on a plan to install sprinklers in all high-rise blocks, and have set-aside £5m to cover the initial costs of this work.

Cladding

There has been much focus on the type of cladding used on the outside of Grenfell Tower, and whether this caused the fire to spread so quickly. This type of cladding is not in use on any of our tower blocks. We only have three blocks with cladding. These are at the Edwards Woods estate in the north of the borough and are clad in a fire resistant material. Our independent consultants are doing further detailed tests to make sure it's safe.

We have no blocks in Hammersmith & Fulham that are on the Government's list of buildings that fail their safety checks.

Helping you stay safe in your home





The London Fire Brigade has reissued its fire safety advice for residents in tower blocks, which can be found here:

www.london-fire.gov.uk/staying-in-or-going-out.asp

The advice remains, as it has done for many years: 'Stay Put' unless your flat is being affected by fire or smoke. If the area you are actually in is affected by fire or smoke, be it your own flat or a communal area, then you should try to get out of the building.

We are doing all we can to improve fire safety in our tower blocks. Part of that involves helping residents to keep their own homes as safe as possible.

The London Fire Brigade has warned that overloaded electric sockets can lead to fires. So we are offering all residents the chance to swap adaptor sockets for safer block extension leads, with inbuilt circuit breakers.

 <p>If you are presently using an adaptor which looks like this</p>	 <p>Then we will happily swap it for an extension lead which looks like this:</p>
	

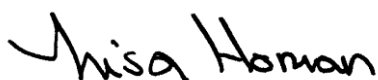
All you have to do is bring your double or triple adaptors to one of the locations listed at the foot of this letter, at the stated times, and we'll swap them for new safer sockets, completely free of charge.

In addition, if you do not have a smoke or heat detector in your property, please contact Mitie on **0800 023 4499** or email **lbhf.housingrepairs@mitie.com** and they will arrange a convenient time for installation.

Any concerns?

If you have any concerns, questions or suggestions, we're here to help. Please contact your housing office, details overleaf.

Best wishes,



CLlr Lisa Homan
Cabinet Member for Housing

Live in White City, Shepherds Bush or Hammersmith?

Exchange your old plug cubes for new extension sockets here:

Location	Pick up point	Date	From	To	Ask for officer
Ashcroft Square	Ashcroft Square TRA Office,	Wednesday 5 July	2pm	5pm	Dipan Pandya
Aspen Gardens	Aspen Gardens TRA Hall	Wednesday 5 July	2pm	5pm	Declan Teague
Batman Close	Local Housing Office	Thursday 6 July Friday 7 July	9am	5pm	Receptionist
Bush Court	Woodford Court Concierge	Thursday 6 July Fridays 7 July	9am	10pm	ESSO officer
Bush Green House	Bush Green House Entrance	Thursday 6 July	4pm	5pm	Hitesh Sharma
Calcott Court	Springvale TRA Hall	Friday 7 July	2pm	5 pm	Jenny Dixson
College Court	Queen Caroline Estate TRA Hall	Thursday 6 July	2pm	5pm	Naomi Potter
Drake Court	William Church Estate TRA Hall	Friday 7 July	3pm	5pm	Joanne Jones
Elgar Court	Springvale TRA hall	Friday 7 July	2pm	5pm	Jenny Dixson
Henrietta House	Queen Caroline Estate TRA Hall	Thursday 6 July	2pm	5pm	Naomi Potter
Joanna House	Queen Caroline Estate TRA Hall	Thursday 6 July	2pm	5pm	Naomi Potter
Linacre Court	Ground Floor Foyer	Thursday 6 July	3pm	5pm	Andy Fox
Norland House	Poynter House Concierge	Thursday 6 July Friday 7 July	9am	10pm	ESSO officer
Poynter House	Poynter House Concierge	Thursday 6 July Fridays 7 July	9am	10pm	ESSO officer
Roseford Court	Woodford Court Concierge	Thursday 6 July Fridays 7 July	9am	10pm	ESSO officer
Shackleton Court	William Church Estate TRA Hall	Friday 7 July	3pm	5pm	Joanne Jones
Shepherds Court	Woodford Court Concierge	Thursday 6 July Friday 7 July	9am	10pm	ESSO officer
Standish House	Ground Floor Entrance	Friday 7 July	3pm	5pm	Declan Teague
Stebbing House	Poynter House Concierge	Thursday 6 July Friday 7 July	9am	10pm	ESSO officer
Sulgrave Gardens	Entrance to the block	Wednesday 5 July	11am	1pm	Carmen McFarlane
Thackeray Court	Springvale TRA Hall	Friday 7 July	2pm	5pm	Jenny Dixson
The Grange	Ground Floor Foyer	Wednesday 5 July	3pm	4pm	Richard Davis
Verulam House	Ground Floor TRA Room	Friday 7 July	3pm	5pm	Ingrid Pierre
Woodford Court	Woodford Court Concierge	Thursday 6 July Friday 7 July	9am	10pm	ESSO officer

Housing office contact details:

- North Area Office**
 New Zealand Way, White City Estate, W12 7DE
 020 8753 4808
hammersmithnorth@lbhf.gov.uk

Live in Fulham?

Exchange your old plug cubes for new extension sockets here:

Location	Pick up point	Date	From	To	Ask for officer
Barclay Close	Community Hall in Stoll: 446 Fulham Road SW6 1DT	Friday 7 July	2pm	4pm	Dawn Germain
Walham Green Court	Community Hall in Stoll: 446 Fulham Road SW6 1DT	Friday 7 July	2pm	4pm	Dawn Germain
Alice Gilliatt Court	40-77 Alice Gilliat Main block entrance lobby	Friday 7 July	2pm	4pm	Geraint Dearman
Barton House	Barton House main entrance lobby		2pm	4pm	LBHF Officer
Sullivan Court	Sulivan Court Caretaking Office - off Peterborough Road	Friday 7 July	2pm	4pm	Ian Stewart
Herbert Morrison House	Clem Atlee housing Office	Friday 7 July	9am	5pm	Jeremy Fordham
Jim Griffiths House	Clem Atlee housing Office	Friday 7 July	9am	5pm	Jeremy Fordham
Stafford Cripps House	Clem Atlee housing Office	Friday 7 July	9am	5pm	Jeremy Fordham
Tom Williams House	Clem Atlee housing Office	Friday 7 July	9am	5pm	Jeremy Fordham
Churchward House	In the entrance lobby to Fairburn and Churchward (shared entrance)	Thursday 6 July	2pm	4pm	Aymen Al-Harathi Cover
Desborough House	Concierge office at Desborough	Friday 7 July	2pm	4pm	Matthew Douglas
Fairburn House	In the entrance lobby to Fairburn and Churchward (shared entrance)	Thursday 6 July	2pm	4pm	Tarequul Islam
Lickey House	Concierge at Lickey House	Friday 7 July	2pm	4pm	Matthew Douglas
Sharnbrook House	Outside Sharnbrook House main entrance	Friday 7 July	2pm	4pm	Matthew Douglas
Cox House		Thursday 6 July	2pm	4pm	Philleshar Griffith
Muscal House		Thursday 6 July	2pm	4pm	Philleshar Griffith
Lancaster Court	Lancaster Court Community Hall	Friday 7 July	2pm	4pm	LBHF Officer
Lampeter Square	Lampeter Square main entrance		2pm	4pm	LBHF Officer
Ash Lodge	Main entrance lobby to Ash Lodge.		2pm	4pm	LBHF Officer
Hartopp Point	Inbetween Hartopp and Lannoy Point towers, open space above car park	Thursday 6 July	2pm	4pm	Sharon Bruce-Tagoe
Lannoy Point	Inbetween Hartopp and Lannoy Point towers, open space above car park	Thursday 6 July	2pm	4pm	Sharon Bruce-Tagoe
Meadowbank Close	Clem Atlee Estate Office		9am	5pm	Sharon Bruce-Tagoe
Jepson House	In the main entrance area lobby by the lifts of Jepson House	Thursday 6 July	2pm	4pm	Yvonne Adewumi

Housing office contact details:

- South Area Office**
 Clem Attlee Estate, Lillie Road, SW6 7RX
 0208 753 4327
fulhamnorth@pinnacle-lbhf.co.uk